

### 2024 reimbursement guide

available for download at https://www.tidesmedical.com/guide

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#### **REIMBURSEMENT SERVICES CONTACT:**

- **§ 800-318-9419**
- 337-205-3599
- ☑ reimbursement@tidesmedical.com

# tidesmedical

888-494-4441 www.tidesmedical.com



JOE SPELL CEO

### taking your business personally.

At Tides Medical, we sell advanced biologic products to help revolutionize access to the power of birth tissue technology. But at the end of the day, we are really in the business of helping people like you. Your business centers around patient care and it should. With our advanced products and expert service, your patients can get the care they deserve.

As your dedicated Reimbursement Team, we are here to take the complex burden of reimbursement off your shoulders so that you can concentrate on what matters most – your patients. Our team is committed to working with yours to deliver patient-first, over-the-top service. This is at the core of what we do, every single day. At Tides, helping you with reimbursement is a responsibility we take personally.

#### HOTLINE REIMBURSEMENT TEAM:

Have a question about proper coding? Need help with benefit verification or billing issues for Artacent<sup>®</sup> products? Just give us a call! Our in-house team of reimbursement professionals is available Monday through Friday, 9:00 am to 5:00 pm CST, to help resolve common reimbursement and billing issues.

#### FIELD REIMBURSEMENT MANAGERS:

Our Field Reimbursement Managers (FRM) are well versed in Medicare claim requirements. They work directly with clinicians and their staff in providing LCD guidance and support during the claims and billing process. Should you have questions or need reimbursement assistance, call our reimbursement hotline to be connected with your regional FRM.

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The reimbursement information provided is for informational purposes only. Coding and coverage should always be confirmed directly with the payer. Information provided in this guide was gathered from outside sources and does not represent a guarantee of coverage or payment now or in the future. Coding should always accurately reflect the services provided.

PAGE 7 <sup>1</sup> CPT 2024 Professional Edition, 2024 American Medical Association and CMS 2024 PFS Final Rule, www.cms.gov PAGE 10 <sup>1</sup> Medicare Claims Processing Manual, Chapter 17 Drugs and Biologicals, http://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/ clm104c17.pdf

### product guidance



#### Diagnosis Codes (ICD-10)

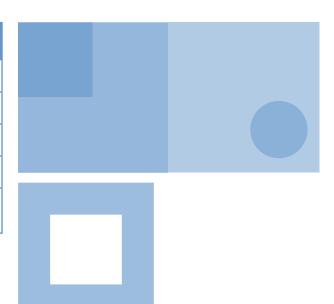
- Artacent AC is a graft for patients with various types of wounds including, but not limited to, diabetic ulcers, pressure ulcers, venous stasis ulcers, burns and Mohs surgery.
- Providers should select the ICD-10 code that most accurately reflects the patient's condition.

HCPCS Code	Q4190
Description	Artacent AC per square centimer
Medicare Payment Rate	MCR PT B ASP Methodology

 Product HCPCS are listed on the CMS Medicare Part B Drug and Biological ASP File https://www.cms.gov/medicare/medicare-fee-for-service-part-b-drugs/mcrpartbdrugavgsalesprice

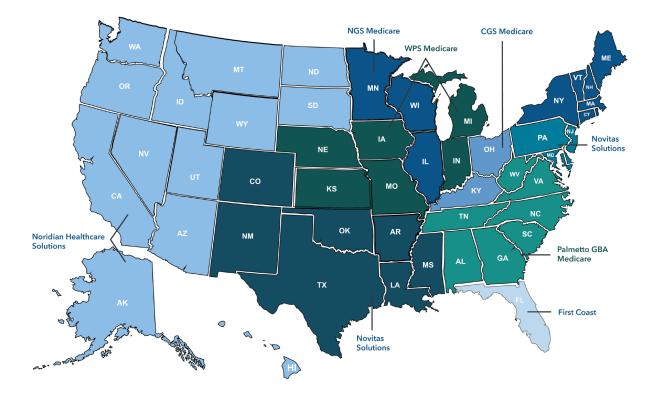
#### Sizes & Billing Units

Size	Area	Billing Units		
15 mm	15 mm 1.77 cm <sup>2</sup>			
2x2 cm	4.00 cm <sup>2</sup>	4		
4x4 cm	16.00 cm <sup>2</sup>	16		
4x8 cm	32.00 cm <sup>2</sup>	32		
7x7 cm* Aura (frame)	36.00 cm*2	36*		



### coverage

- Based on medical necessity: Noridian, NGS, WPS and Palmetto do not have an active Local Coverage Determination (LCD) for Skin Substitutes or Artacent AC<sup>®</sup>. Coverage is based on medical necessity. All guidelines in the product's instructions for use must be followed. Coverage cannot be guaranteed and is ultimately determined by the payer.
- LCD: Novitas Solutions (L35041), CGS (L36690), First Coast (L36377) have active Local Coverage Determinations (LCD) for Skin Substitutes. The LCD should be reviewed for all coverage requirements for Artacent AC<sup>®</sup> including covered indications, documentation requirements and limitations. Please see the LCD numbers referenced above.
- **MUE (Medically Unlikely Edits):** Medicare covers up to 128 units per application of Artacent AC<sup>®</sup>.
- We recommend reviewing your Local Coverage Determination (LCD) for approved uses.

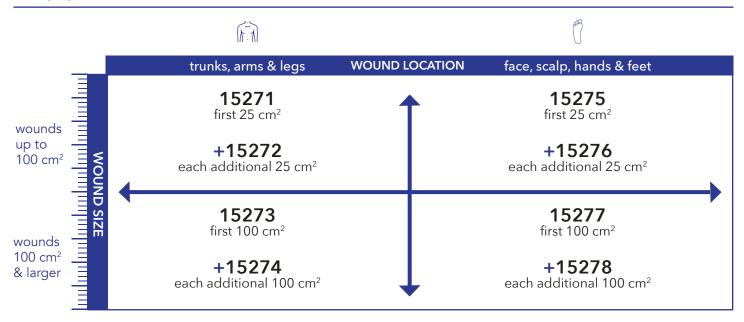


# site preparation codes

Code	Description
15002	Surgical preparation or creation of recipient site by excision of open wounds, burn eschar, or scar (including subcutaneous tissues), or incisional release of scar contracture, trunk, arms, legs; first 100 sq cm or 1% of body area of infants and children
+15003	Each additional 100 sq cm, or part thereof, or each additional 1% of body area of infants and children (List separately in addition to code for primary procedure)
15004	Surgical preparation or creation of recipient site by excision of open wounds, burn eschar, or scar (including subcutaneous tissues), or incisional release of scar contracture, face, scalp, eyelids, mouth, neck, ears, orbits, genitalia, hands, feet and/or multiple digits; first 100 sq cm or 1% of body area of infants and children
+15005	Each additional 100 sq cm, or part thereof, or each additional 1% of body area of infants and children (List separately in addition to code for primary procedure)

- The surgical site preparation codes may not be reimbursed in the physician office; payer guidelines vary.
- Code may only be billed once per wound and the documentation should reflect medical necessity.
- If billed on the same day as the product application, the application codes are subject to the multiple procedure reduction rule.
- For additional details on the utilization of the surgical site preparation codes please contact the payer directly.

### application codes



# application codes

CPT®1 Code	CPT <sup>®</sup> Description	Medicare National Average Payment 2024 Non-Facility (Office)	Medicare National Average Payment 2024 Facility
15271	Application of skin substitute graft to trunk, arms, legs, total wound surface area up to 100 sq. cm; first 25 sq. cm or less wound surface area	\$151.61	\$81.86
+15272	Application of skin substitute graft to trunk, arms, legs, total wound surface area up to 100 sq. cm; each additional 25 sq. cm wound surface area, or part thereof (List separately in addition to code for primary)	\$24.23	\$16.37
15273	Application of skin substitute graft to trunk, arms, legs, total wound surface area greater than or equal to 100 sq. cm; first 100 sq. cm wound surface area, or 1% of body area of infants and children	\$303.21	\$189.92
+15274	Application of skin substitute graft to trunk, arms, legs, total wound surface area greater than or equal to 100 sq. cm; each additional 100 sq. cm wound surface area, or part thereof, or each additional 1% of body area of infants and children, or part thereof (List separately in addition to code for primary procedure)	\$79.57	\$43.22
15275	Application of skin substitute graft to face, scalp, eyelids, mouth, neck, ears, orbits, genitalia, hands, feet, and/or multiple digits, total wound surface area up to 100 sq. cm; first 25 sq. cm or less wound surface area	\$156.19	\$90.70
+15276	Application of skin substitute graft to face, scalp, eyelids, mouth, neck, ears, orbits, genitalia, hands, feet, and/or multiple digits, total wound surface area up to 100 sq. cm; each additional 25 sq. cm wound surface area, or part thereof (List separately in addition to code for primary procedure)	\$31.76	\$24.23
15277	Application of skin substitute graft to face, scalp, eyelids, mouth, neck, ears, orbits, genitalia, hands, feet, and/or multiple digits, total wound surface area greater than or equal to 100 sq. cm; first 100 sq. cm wound surface area, or 1% of body area of infants and children	\$334.65	\$216.44
+15278	Application of skin substitute graft to face, scalp, eyelids, mouth, neck, ears, orbits, genitalia, hands, feet, and/or multiple digits, total wound surface area greater than or equal to 100 sq. cm; each additional 100 sq. cm wound surface area, or part thereof, or each additional 1% of body area of infants and children, or part thereof (List separately in addition to code for primary procedure.)	\$92.99	\$54.03

### documentation for the medical record

### GENERAL DOCUMENTATION ELEMENTS

- **Every page** of the record must be legible and include appropriate patient identification information (e.g., complete name, dates of service[s]).
- □ The documentation includes the legible **signature** of the physician or non-physician practitioner responsible for and providing the care to the patient.
- □ The medical record supports the use of the selected ICD-10-CM code(s).
- □ The submitted **CPT/HCPCS code** must describe the service performed.

### STANDARD OF CARE TREATMENT INCLUDES, BUT IS NOT LIMITED TO:

- Comprehensive patient assessment
- History, exam
- □ Ankle-brachial index (ABI) and any other vascular test performed
- Diagnostic tests as indicated
- Implemented treatment plan

#### **ULCER DESCRIPTION** (each ulcer at baseline and every encounter)

- □ Size
- Location
- Stage
- Duration
- □ Presence of Infection
- $\hfill\square$  Standard of care treatment given
- Response of the ulcer to treatment documented in the medical record at least every 30 days
- Reason(s) for any repeat application specifically addressed

#### DOCUMENTATION OF SKIN REPLACEMENT SURGERY

- □ Assessment outlining the plan for skin replacement surgery and the choice of skin substitute graft/CTP for the 12-week period as well as any anticipated repeat applications within the 12-week period
- □ An operative note that supports the application of the skin substitute graft procedure for each relevant date of service and that includes:
  - $\hfill\square$  Date, time, and location of ulcer(s) treated
  - $\hfill\square$  Reason for the procedure
  - □ Complete description of the procedure including skin substitute/CTP and package size used (with identifying package label in the chart
  - □ Relevant findings

#### PRODUCT WASTE DOCUMENTATION

- 🛛 Date & Time
- $\square$  Location of the ulcer
- □ Approximate amount of product unit used
- □ Approximate amount of product unit discarded
  - Use Modifier JW for the skin substitue that was not applied to wound, wastage
  - $\hfill\square$  Use Modier JZ if zero drug amount was discarded
- Reason for the wastage (including the reason for using a package size larger than was necessary for the size of the ulcer, if applicable)
- □ Manufacturer's serial/lot/batch or other unit identification number of graft/CTP material

## documentation for the medical record

#### DOCUMENTATION FOR DFU DOCUMENTATION FOR VLU Presence of a chronic, non-infected DFU having □ Presence of a chronic, non-infected VLU having failed to respond to documented standard of failed to respond to documented standard of care of treatment for 30 days with documented care of treatment for 30 days with documented compliance to prescribed treatment compliance to prescribed treatment Failure to respond to standard care of treatment **D** Failure to respond to standard care of treatment - defined as an ulcer that has increased in size or - defined as an ulcer that has increased in size or depth by at least 40%, or no change in baseline depth by at least 40%, or no change in baseline size or depth, or no sign of improvement or size or depth, or no sign of improvement or indication that improvement is likely (such as indication that improvement is likely (such as granulation, epithelization, or progress towards granulation, epithelization, or progress towards closing) closing) Measurements: □ Measurements: □ initial ulcer □ initial ulcer □ immediately prior to placement of skin □ immediately prior to placement of skin substitute graft substitute graft □ at the completion of at least 30 days □ at the completion of at least 30 days Assessment of Type 1 vs. Type 2 diabetes □ Assessment of clinical history (prior ulcers, □ Management history with attention to certain thrombosis risks) comorbidities (e.g. vascular disease, neuropathy, Physical exam (edema, skin changes) osteomyelitis) ABI Review of current blood glucose levels/ Diagnostic testing to verify superficial or deep hemoglobin A1c (HbA1c) venous reflux, perforator incompetence, and Diet and nutrition status chronic (or acute) venous thrombosis present □ Activity level □ Physical exam that includes assessment of skin and ulcer, ABI, and check of off-loading device or assessment of footwear Debridement as appropriate Debridement as appropriate □ Form of offloading □ Form of compression □ Infection control □ Infection control Management of exudate - maintenance of a □ Management of exudate - maintenance of a moist moist environment (moist saline gauze, other environment (moist saline gauze, other classic classic dressing, bioactive dressing, etc.) dressing, bioactive dressing, etc.) Smoking history, and that the patient received **D** Smoking history, and that the patient received counseling on the effect of smoking on surgical counseling on the effect of smoking on surgical outcomes and treatment for smoking cessation (if outcomes and treatment for smoking cessation (if applicable) as well as outcome of counselling (if applicable) as well as outcome of counselling (if applicable) applicable)

These guidelines are suggested based on general documentation practices. For specific information please reference your Local Coverage Determination (LCD).

### patient intake form

The patient intake form should be filled out in its entirety and faxed to 337-205-3599. Once received, the Hotline team will complete the benefits investigation and return results to your office within 24 - 48 hours. Case managers are available Monday - Friday from 9:00am - 5:00pm CST to answer questions.

#### This form is available on the Tides Medical website at www.tidesmedical.com/intake

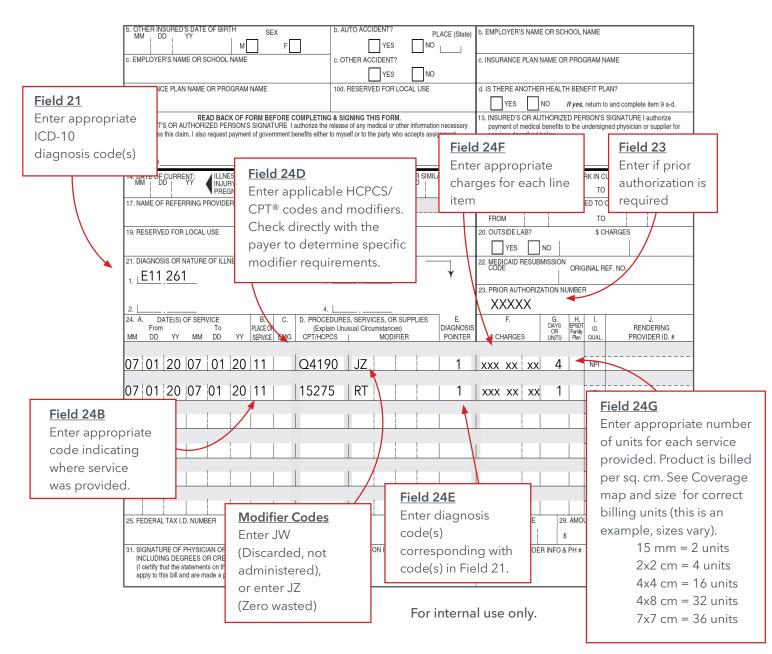
	ti	<b>des</b> me	dical	Patient In	take	Form		Hotline Contact Info Phone: 1-800-318-9419 E-fax: 337-205-3599	
		Agent Name:			Aqe	nt Email:			
				TION REQUESTED					
		New patient     New wound     Re-verification     New insurance     Additional applications     Different product							
		PROVIDER INFORMATION							
		Provider Name		Provider NPI					
		Practice Name				Practice NPI		Practice Tax ID	
		Address, City, State Zip							
		Office Contact Name			Phone		Fax		
		Office Contact Email					Preferred Contact Method		
								🗌 Fax 🗌 Email	
		TREATING FACILIT	Y (IF DIFFERE	NT FROM ABOVE)					
		Facility Name							
		Phone		Fax		NPI		Tax ID	
		Address, City, State	ə Zip	1					
		PATIENT INFORMATION (*NAME AND DOB REQUIRED) List the patient's name on this form when attaching a face sheet.							
Don't forget to		Patient Name* Phone Date of Birth*							
select the		Address, City, State Zip							
correct		Is the patient currently residing in a skilled nursing facility?							
		INSURANCE INFO	RMATION (PI	LEASE ATTACH A COPY OF	THE PATIE	NT'S INSURAN	CE CARDS)*		
product.		Primary Insurance				Member ID		Phone	
	X	Secondary Insuran		ince			Member ID		Phone
		TREATMENT INF	ORMATION	١					
		Has the patient rec	eived any ski	in substitutes in the last	12 month	s? 🗌	Yes 🗌 No		
		Product *REOURED	□ Artacent A	C* 🗆 Biovance* 🗆 Helio	oll™ ⊡ MI	.G Complete™	Graft Application		
(h		1		Lodes *REQUIRED		Size (sq cm)		tion of graft to trunk, arms, legs, total	
hen submitting		Wound 1					wound surface area u surface area or less	up to 100cm <sup>2</sup> ; First 25cm <sup>2</sup> wound	
n intake for							🔲 15273: Applicat	tion of graft to trunk, arms, legs, total	
on Artacent		Wound 2					wound surface area of 100cm <sup>2</sup> wound surface	greater than or equal to 100cm <sup>2</sup> ; First	
roducts,		Place of Service *R	EQUIRED					tion of graft to face, scalp, feet, etc. total	
fer to the		Physician Office		🗆 Assisted Living	J		area or less	up to 100cm <sup>2</sup> ; First 25cm <sup>2</sup> wound surface	
oduct specific		Patient Home Gurgery Center Hospital Outpatient (HOPD) Nursing Facility					tion of graft to face, scalp, feet, etc. total		
imbursement					wound surface area greater than or equal to 100cm <sup>2</sup> ; 100cm <sup>2</sup> wound surface area				
uides available		Note: Prior use of skin substitutes or global periods related to the same wound may impact reimbursement.							
rough your		HIPAA AUTHORIZATION							
sales agent		By submitting this form you certify that you have received the necessary patient consent to release the medical and/or other patient information referenced on this form to Tides Medical for the purpose of using and re-disclosing this information, as necessary, for insurance verification, prior authorization, and/or claims support.							
r FRM.		The Tides Medical® Hotline is an information service program. Reimbursement and coverage results are based on the information provided to Tides Medical® from the third party payer. Coverage and reimbursement are subject to change at any time. The Hotline results are not a guarantee of coverage and payment now or in the future.							
				is form to Reiml	oursen	nent Serv	ices: 337-20	5-3599	

MKT-020, Rev. 05

Incomplete forms may lead to processing delays

## sample claim form

#### SAMPLE CMS 1500 CLAIM FORM FOR ARTACENT AC



### helpful billing tips to remember.

Verify the size of **Artacent AC**<sup>®</sup> applied and bill the appropriate number of units. Artacent AC is considered a single use product; always bill for the entire piece. Understand the CPT<sup>®</sup> code descriptors: look at total surface area and anatomical location.

Review add-on CPT<sup>®</sup> codes for larger wounds.

Verify your billed charge for Artacent AC. Review applicable allowables and your cost. Determine your charge using the methodology you use for other products/services.

#### The Tides

Reimbursement Hotline is available to answer any questions you may have when billing for Artacent products.



REIMBURSEMENT SUPPORT SERVICES

### supporting you,

so you can focus on what you do best.

#### **CONTACT A REIMBURSEMENT SPECIALIST FOR HELP TODAY**

§ 800-318-9419

337-205-3599

 $\bowtie$  reimbursement@tidesmedical.com

www.tidesmedical.com | 888-494-4441 | 1819 w. pinhook road, suite 206 lafayette, la 70508